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# CERTIFICATE No. ITSMS-113/22

**IT IS HEREBY CERTIFIED THAT THE INFORMATION TECHNOLOGY SERVICE  
MANAGEMENT SYSTEM OPERATED BY**

**PROXIMA LAB S.R.L.**

**VIA BERNARDO FANTI, 46 24020 CENE (BG) ITALIA**

IN THE FOLLOWING OPERATIONAL UNITS

**VIA SANTA MARIA, 13 24030 Carvico (BG) ITALIA**

IS IN COMPLIANCE WITH THE STANDARD

**ISO/IEC 20000-1:2018**

FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

EROGAZIONE SERVIZI DI HELP DESK, ASSISTENZA, SICUREZZA INFORMATICA E MANUTENZIONE SU SISTEMI IT  
PER PRIVATI E PUBBLICA AMMINISTRAZIONE

IAF:33  
IAF:35

**PROVISION OF HELP DESK, SUPPORT, IT SECURITY AND MAINTENANCE SERVICES ON IT SYSTEMS FOR  
COMPANIES, PRIVATE CITIZENS AND PUBLIC ADMINISTRATIONS**

The validity of this certificate is dependent on an annual audit and on a complete review, every three years, of the management system.

The use and validity of this certificate are subject to compliance with the RINA Rules for the certification of Information Technology Service Management Systems.

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Jacopo Ferrando

Genoa & Milan Management  
System Certification, Head



ITX N° 002 L

Membro degli Accordi di Mutuo  
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